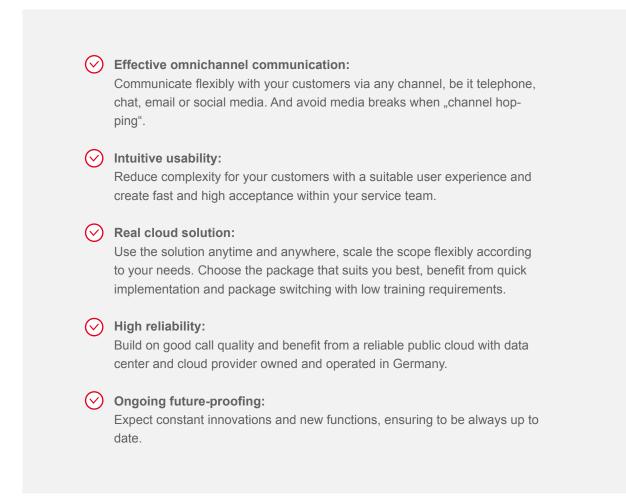


## SIKOM AGENT CNE CLOUD

### The easy and fast Service Center solution when good customer service is of utmost importance to you.

Sikom AgentOne<sup>®</sup> Cloud is the only solution you need. Start effortlessly with the many advantages of CCaaS.



### Offer your customers the best possible support.

Sikom AgentOne<sup>®</sup> Cloud is based on a powerful virtual contact center platform.

Simplify your work with creative functions. Expect controllable and transparent costs and do not compromise on user experience.





## SIKOM AGENT CLOUD

## Your advantages

Fast implementation:

through fitting solutions, right for your business

## Reliable support:

On-boarding, operation, patches and updates, optional consulting and other value-added services

## Attractive conditions, transparent costs:

Pure OPEX model without hidden costs, only 1 contract for CCaaS, telephone costs and managed service

#### Close partnerships:

We work intensively with partners for all-in-one solutions.

# Investment security: We provide our own telephony. Alternatively, a "docking package" is available for existing PBXs.

## Our strengths

- For more than 20 years, we have been driven by ever-better customer experience.
- We have packed everything that convinces very large companies into Sikom AgentOne<sup>®</sup> Cloud as "best of" solutions.
- We are at home in many industries and bring this knowledge to the table.
- We scale and grow with your requirements and, if necessary, you can migrate to our coustomised Sikom AgentOne<sup>®</sup> in a structured and convenient way; whether as a private or hybrid cloud or on-premises solution.
- »100% developed in Germany" everything from one supplier with support in German

Make things easy for your customers and stay on course for success.

#### If that makes you curious, we should talk.



Stephanie Hafendörfer Sales Consultant





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More information about Sikom: www.sikom.de